# How to sell your home for the price you want

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Our mission is to help everyone find their place in the world.





# A message from our founder

My earliest inspiration for Compass came from someone I greatly admire who is now an agent at Compass: my mother. Growing up, it inspired me to see how hard she worked and how much she cared about the people she served.

Today, the thousands of incredible entrepreneurs who make up our coast-to-coast community of real estate agents continue to inspire me and guide our vision for an industry reimagined at Compass.

We invite only the most talented, highest-integrity professionals in the country to join Compass and then we give them what my mother never had: the same incredibly high level of support, care, and expertise that they provide to sellers like you.

Partnering with top technology, business, and marketing leaders, we've developed a fleet of these world-class entrepreneurs to ensure every step of your experience is seamless. As you'll find in the pages that follow, we've made it our mission to invest in our agents so that they can invest in you, from granting buyers an exclusive first look at your home to empowering you with interest-free loans to make improvements to your property for a faster, more lucrative sale.

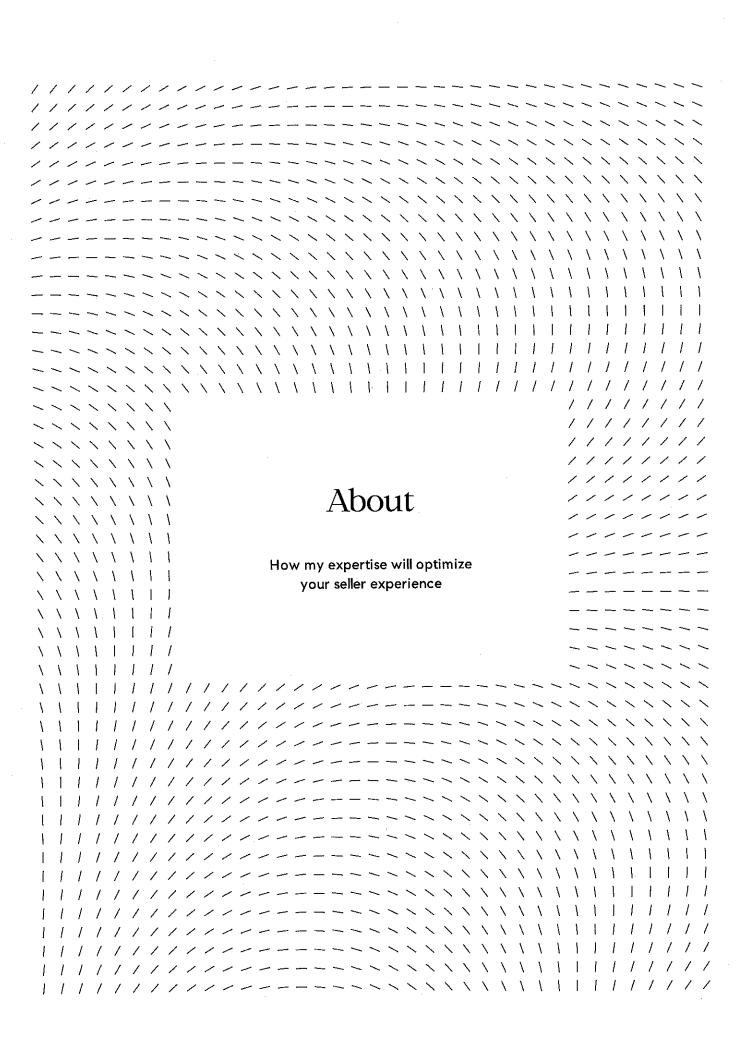
Like you, I understand the importance of choosing an advisor with the utmost integrity and skill. Buying or selling a home is often the most important financial decision a person will make in their lifetime; it can help make the future you imagine for yourself and your family possible. But it's also about finding a property, a neighborhood, a community that makes you feel like you truly belong — which is why at Compass, we know that the key to selling your home is to help its next owner fall in love with it, the same way you did.

The agents of Compass inspire me daily, but the community we've built together is wholly inspired by you. I want to thank you for providing this opportunity to the agent in front of you, and by extension, to all of us at Compass. Your trust is something we don't take lightly and I am personally committed to providing every resource at our disposal to achieve your goals. Our mission is to help everyone find their place in the world and we're honored to help you embark on your next chapter, wherever it may lead.

Sincerely,

Robert Reffein

Robert Reffkin Founder & CEO







Pota Perimenis

415 407-2595

I have one philosophy in my business: Do what's right for my clients. I am in the top 3% of all San Francisco Realtors, helping hundreds of clients find the perfect home or sell for the highest price since. I love real estate. It's what I do well and I'm passionate about it! The property you buy or sell today represents an investment in your future. The right agent can make all the difference. You can count on me to get the job done. I will get you where you want to be on time, while providing the best real estate experience possible. My track record speaks for itself. Most of my business is from repeat clients or client referrals because clients have had such a successful and enjoyable experience working with me. My clients are clients for life.

#### Stats

Top3%

SF Realtors

250+

Transactions to date

30+

Collective years in real estate

# **Testimonials**

"Pota was a pleasure to work with, managed the whole process for us and gave us invaluable advice and insights throughout. Even after we completed Pota continues to be a useful person to know - giving us a ton of useful advice! Thanks Pota!"



S. Maynard



"I'm delighted to have had such a positive experience, and also of course am thrilled with the outcome."

M. Campbell

# Representing Your Home

How I'll seamlessly manage every facet of your sale

# Your Transaction Timeline

Backed by a proven process, Compass listings spend 19 fewer days on market than the industry average. A swifter sale means a more seamless seller experience and greater value for you.

1-2 Days	1-2 Days	1-2 Days	
1	2	3	
Position	Prepare	Launch	
Evaluate comparable homes Analyze market trends Competitively price Recommend lawyer Discuss closing costs	Marketing strategy Listing preparation (staging, floorplan, photography) Inspections Surveys Client questionnaires	MLS and syndication Networking Signage	
1-2 Days	1-2 Days	1-2 Days	
4	5	6	
Market	Show	Update	
Print and digital advertising Print collateral Targeted mailers and email campaigns	Broker events Open houses Lead follow-up Gather prospective buyer feedback	Client progress reports Listing statistics Price assessment	
1-2 Days	1-2 Days	1-2 Days	
7	8	9	
- Negotiate	Escrow	Close	
Acceptance Contingency removal	Inspections Title Disclosures	Sales report	



Representing Your Home

Marketing Your Property

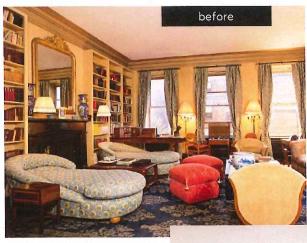
# Your Marketing Timeline

Working with our in-house marketing and advertising agency, I will target the right audience across the most effective channels through cohesive branding — all to elevate the style and story of your home.

1		2		3	
	Staging		lmagery		Floorplan
	Appliance upgrades Furnishings Virtual staging		Daytime photography Twilight photography Aerial footage Lifestyle video		Traditional floorplan Virtual walkthrough
4		5		6	
	Listing Launch		Signage		Email Campaign
	Compass.com MLS Syndication		Townhouse sign Window decal Open house sign		Property announcement Open house invitations Company email inclusions
7		8		9	
	Print Campaign		Digital Campaign		Events
	Postcards Brochures Advertising Public relations	-	Paid social media promotion Feature on Compass channels Advertising		Brokers' open house Special events

# Staging

When prospective buyers evaluate a home, they seek a space that they can make their own. A few simple shifts can dramatically impact your listing's perceived appeal.



# Easily increase your property's market value with home improvement services.

Exclusive to Compass, our Concierge program fronts the cost of services that can increase the value of your home. From staging, to painting, to cosmetic renovations, there will be no payment collected until your home sells.

No upfront costs, no interest charged – ever.





**Before** 

After

# Compass Concierge

#### Services may include:

deep-cleaning
cosmetic renovations
decluttering
landscaping
interior + exterior painting
staging
pest control
custom closet work
fencing

seller-side inspections
+ evaluations
moving + storage
roofing repair
water heating
electrical work
HVAC
plumbing repair
sewer lateral inspections
+ remediation

compass.com/concierge

# Photography

Proponents of powerful imagery, Compass invests in visuals editors, creative producers, and the industry's most respected photographers to capture your home's finest selling points.





Our photographers' work has appeared in such publications as:

dwell

The New York Times

AD

THE WALL STREET JOURNAL.

**DECOR** 

TOWN&COUNTRY



# Pre-Marketing Your Home

Drive buyer interest and buzz with Compass Coming Soon, which affords prospective buyers a glimpse of your home before it officially comes on the market.

# Sell your home faster

Listing your property first on Compass Coming Soon can build anticipation among potential buyers, drive up its value, and shorten the sales timeline.

# Get twice the exposure

Coming Soon creates two separate opportunities to launch your property: First on Compass.com, and then later when the listing goes live on the MLS and aggregate sites.

## Get feedback, fast

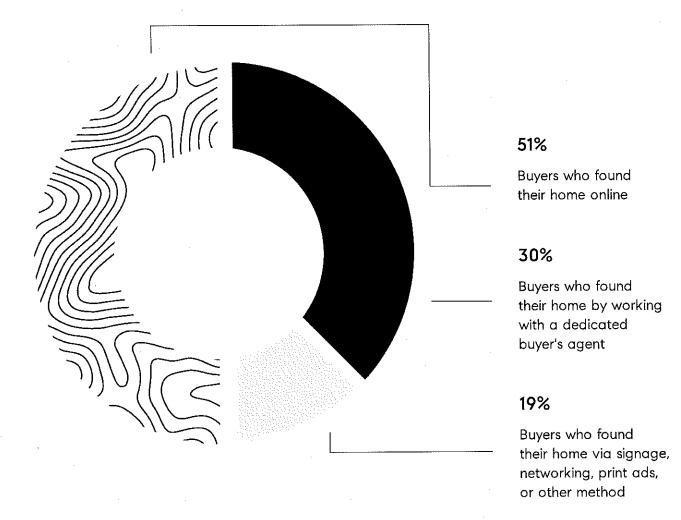
Testing the market with Coming Soon helps your listing to perform even better, once it opens to the public. You'll gain invaluable insights on pricing, photos, and positioning.



Compass is a licensed real estate broker. All material herein is for informational purposes only, was compiled from sources deemed reliable but is subject to errors and omissions. Compass makes no representation or guarantee that Coming Soons are available in your region, or that its use will result in the benefits described herein. This is not intended to solicit property already listed. Equal Housing Opportunity.

# Sourcing Your Buyer

The next owner of your home could be searching for properties anywhere. That's why I'll pair predictive data with a multifaceted marketing plan — to ensure your listing is seen by each and every prospect.



Source: National Association of Realtors, 2018

# **Networking Capabilities**

Aided by state-of-the-art Compass technology, I'm strategically connected to the market's entire brokerage community.



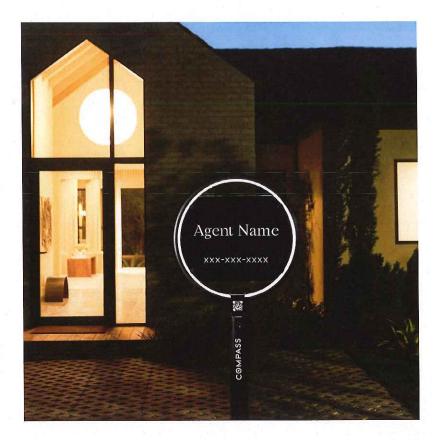
## Unprecedented reach

Using the Network tool, I can analyze your property across 350+ parameters to determine similar sold listings, identify the right brokers, and correspond with ideal prospective buyers through a series of email campaigns and targeted outreach.



# Innovative Signage

Illuminating and interactive, our reimagined real estate sign engages prospective buyers and surfaces the most resonant information regarding your listing.



Motion and proximity sensors prompt a soft glow when activated to provide listing details with better visibility.

In-range Compass app users will receive a push notification with your listing details; non-users can simply scan the QR code to find out more.

Thanks to a partnership with Waze, your home could be featured as a desirable property for sale when Waze users are in range.



# Open House Events

There's no better way for buyers to experience a home's merits than in person. Our seamless, well-conceived open houses invite them to truly connect with the space.

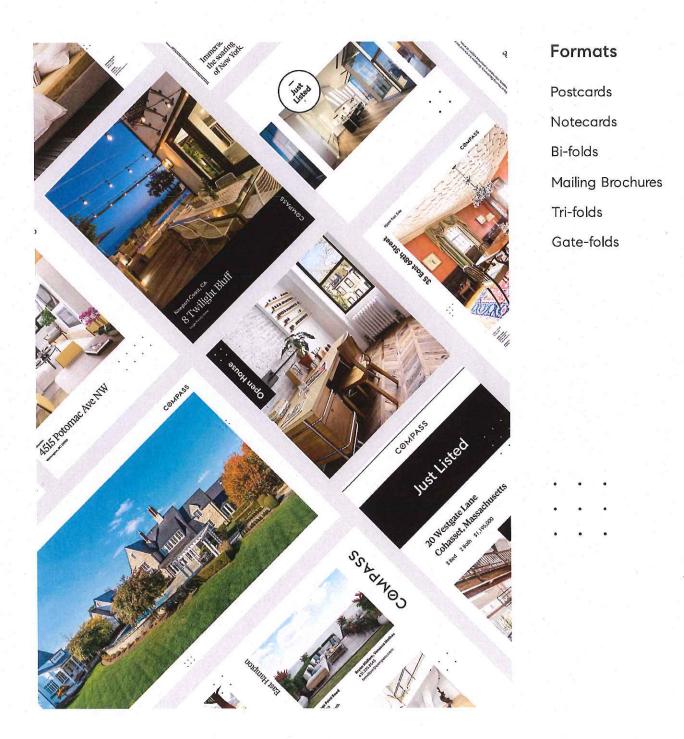


45%

The percentage of buyers who attend open houses over the course of their search process

# **Print Materials**

Every single Compass marketing piece — from multipage brochures to custom mailers to open house handouts — creates a cohesive story around your property and elevates. it to luxury status.



# Digital Presence

At the forefront of modern marketing, Compass takes a multi-pronged approach to the digital promotion of your property.



MANSION GLOBAL
ONLY THE EXCEPTIONAL



The New York Times

THE WALL STREET JOURNAL.

**Y**trulia

全Zillow®

**COMPASS** 

1.9M+

Average monthly page views on Compass.com, where your property's critical selling points are presented via an intuitive, searchable platform 15K

Luxury agents worldwide who receive our monthly Compass Connect newsletter featuring our highest-end exclusives +008

Partner websites to which your listing is automatically syndicated for maximum digital coverage

# **Email Marketing**

Communication plays a critical role in the swift and successful sale of your home. Compass pairs well-designed email design with data-driven targeting to ensure your listing arrives in precisely the right hands.

# On the Market View Listing Property Address 4 Bed | 3.5 Bath | \$3,350,000 Lorem Ipsum dolor sit amet, consectetur adipiscing elit, sed do elusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco View Listing

#### Eye-catching design

Our crisp, clean aesthetic beautifully frames your images and listing details.

#### Intelligent targeting

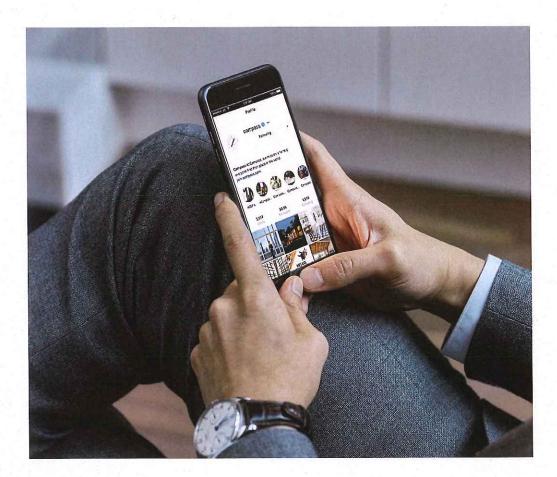
A variety of layouts lends itself to both consumer-facing and broker-facing messaging.

#### Mobile optimization

With so many buyers viewing email on their phone, our scrolls are designed for both platforms.

## Social Media

We engage brokers and buyers every day across five dynamic platforms. With this suite of promotional opportunities, your home will be spotlighted in a real-time, relatable, and quantifiable way.



7M+

Instagram impressions in 2018

2M+

Views on Compass YouTube channel

160K+

Our following across all social media platforms

## **Unmatched Resources**

Supported by a dedicated, in-house social media team, I'm able to stay on the leading edge of social media strategy.

## Strategic Audiences

I have access to an exclusive list of social media stars, putting your home in front of their influential followers.

## **Dynamic Storytelling**

With listing promotion accounting for 75% of our company's social content, we highlight our exclusives with a mix of interior images, press mentions, listing videos, and client features.

# Your Media Plan

Your property deserves an advertising strategy as unique as it is. Employing print, digital, and social channels, here's how we'll effectively reach your prospective buyer base.

Type Description		Notes		
Print	Magazine Title	With 65% of its readership generating \$250,000+ in HHI, we'll be able to reach qualified buyers with confidence.		
Print	Wall Street Journal	With 65% of its readership generating \$250,000+ in HHI, we'll be able to reach qualified buyers with confidence.		
Print	New York Times	With 65% of its readership generating \$250,000+ in HHI, we'll be able to reach qualified buyers with confidence.		
Print	Timeout Magazine	With 65% of its readership generating \$250,000+ in HHI, we'll be able to reach qualified buyers with confidence.		
Digital	Wired	This site's traffic has climbed 100% YoY, representing high visibility at a great value.		
Social	Instagram	As a primarily visual platform, Instagramwill allow me to show off your home's mostcompelling features.		

# Advertising

Our in-house media team has fostered relationships with key print and digital publications. Based on your buyer profile, I'm able to craft an effective, targeted campaign strategy unique to your listing.



# National Advertising

Our in-house media team has fostered relationships with key print and digital publications. Based on your buyer profile, I'm able to craft an effective, targeted campaign strategy unique to your listing.



#### Digital

#### Facebook

Daily active users worldwide

\$4.3B Average quarterly advertising revenue (US & Canada)

#### Instagram

77.6M US users

1B

Monthly active users

#### The New York Times

Unique readers worldwide

97M **US** readers

\$95K Median HHI

#### Mansion Global

Unique monthly users

\$418K Median HHI

Visitors who plan to buy/build a home in the next year

#### **Print**

#### **Architectural Digest**

Unique readers worldwide

#### \$46B+

Total audience spend on home

Median HHI

#### Elle Decor

559K+ Circulation

\$100K+ Median HHI

\$200K+ Median HHI

#### Vogue

11.9M+

Print readership

1.2M+

Circulation

6.7M HHI \$100K+

#### GQ

Circulation

18M

Total Reach

\$100K+ HHI

# Driving Traffic to your Listing

We attract prospective buyers to Compass.com, then leverage their site activity and saved preferences to position your listing in front of the right audience.



Your prospective buyer decides they're interested in purchasing a property.

They arrive on Compass.com via paid ads on Google or Facebook, social media, press coverage, or organically.



3

Once on the Compass site, they determine their search criteria, including price point, neighborhood, and desired layout

We track these browsing preferences and use them to form your listing's buyer profile.

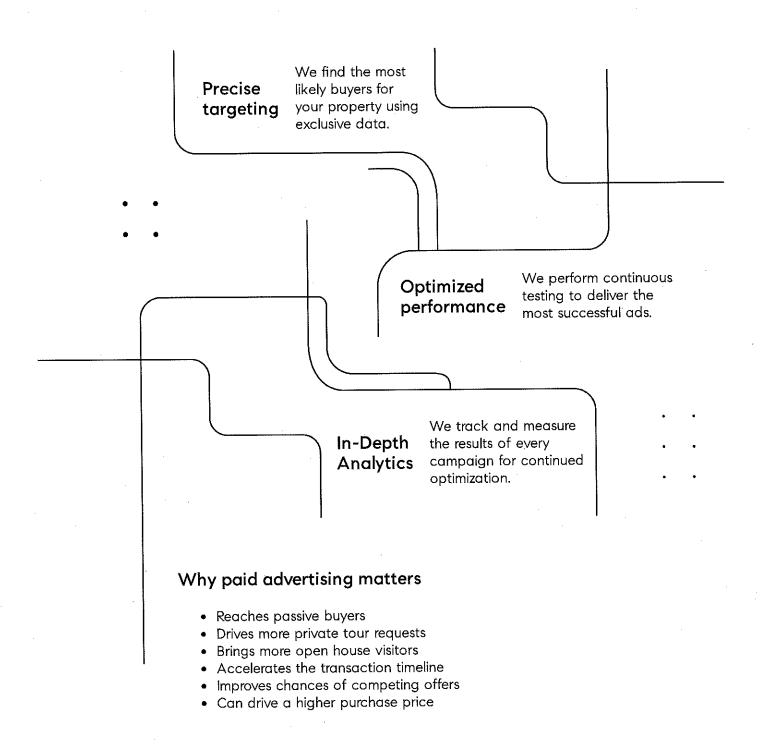
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5

We then deploy digital listing campaigns, targeting users based on these characteristics.

# Intelligent Digital Marketing

We can promote your listing on platforms like Facebook and Instagram, using data and industry experience to showcase your property to the right people at the right time.



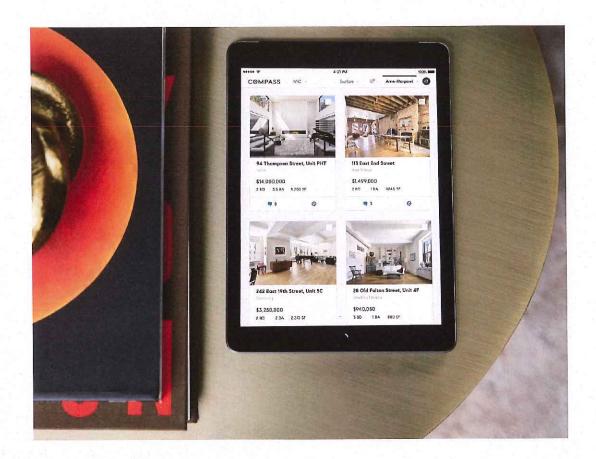


Representing Your Home

# Seller Communication

# How will I monitor the market?

Called the Pinterest of real estate, Collections allows us to track the local landscape for the duration of your sale in a centralized, visual space.



#### Collections

Together, we can keep a close eye on homes similar to yours, keeping tabs on the competition in order to make strategic decisions based on price and status updates.



# How will I assess our strategy?

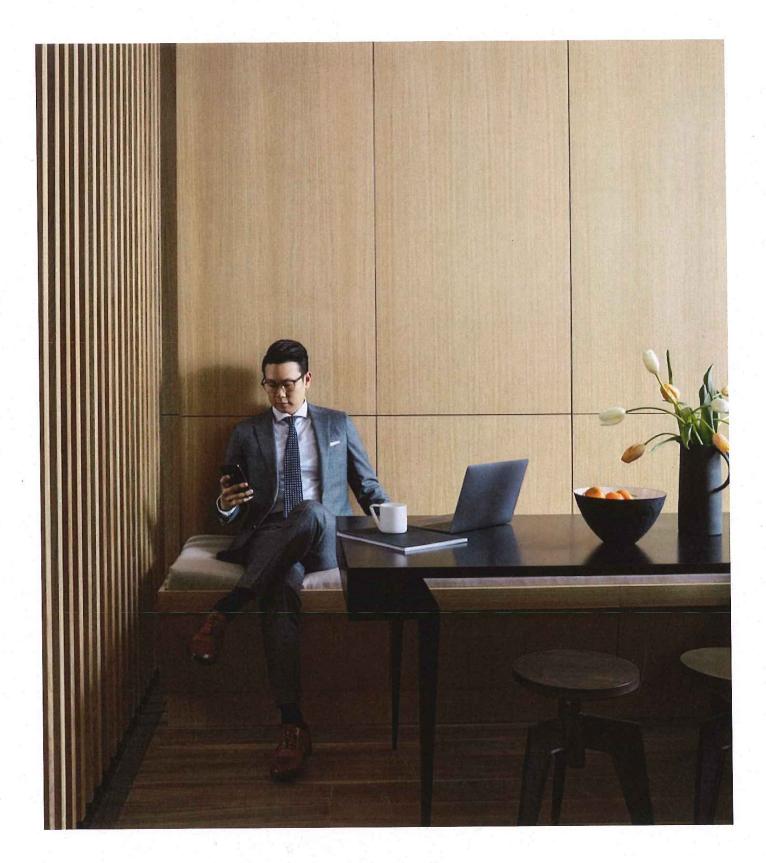
Using our digital dashboard, I can remain fully accountable for the key metrics you need to know and deliver regular performance updates throughout the selling process.



### Insights

The Insights dashboard grants me
access to real-time data about
your listing's traffic, so I'm able to refine marketing and pricing strategy and discover new lead-generation opportunities.



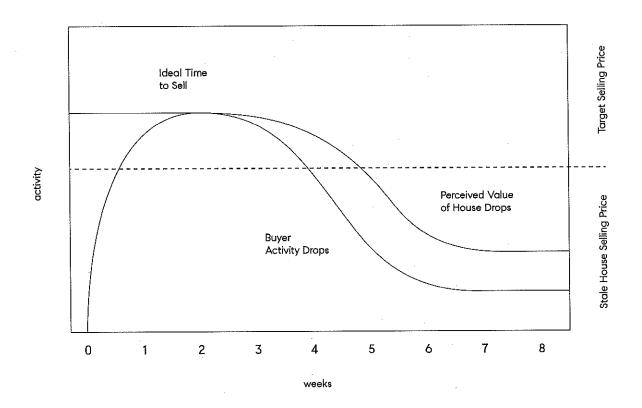


Representing Your Home

Analyzing the Market

# **Pricing Your Property**

Intelligent pricing is among the most crucial determinants of a successful sale. By considering both timing and value, I'm able to strategically assess your home and price it for maximum impact.



80%

The percentage of buyers who purchase their home at its fair market value

7 Days

The period of time during which your home receives peak attention once it's been listed

9%

The average percentage below market value that homes sell for after 24+ weeks on the market

# What is the value of your property?

Our team of industry-leading software engineers and data scientists have created competitive analytical tools that empower me to confidently answer this key question.



#### Valuation

The Compass Valuation tool, complete with advanced, in-building view and rich search capabilities, allows me to instantly compare your home with similar properties to accurately determine its value.



# How should we price your property?

After analyzing your property as well as comparable properties currently on the market, recent sales, and comparable properties that failed to sell, I've determined that your property will sell most

Recommended listing price

\$1,999,000—\$2,250,000

#### **Agent's Notes**

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# The Compass Advantage

Compass takes a tech-driven, personalized approach, combining a collaborative agent community, in-house creative agency, and the industry's most tenured leadership team.



#1

Our rank as the nation's largest independent brokerage

\$4.4B

Our company valuation, with \$1.2B in financing raised

1.9M +

Average monthly page views on Compass.com

\$900M+

Our total revenue to date

Our leaders hail from the world's most innovative companies:





Google

facebook.

Microsoft

CONDÉ NAST

**L'ORÉAL** 

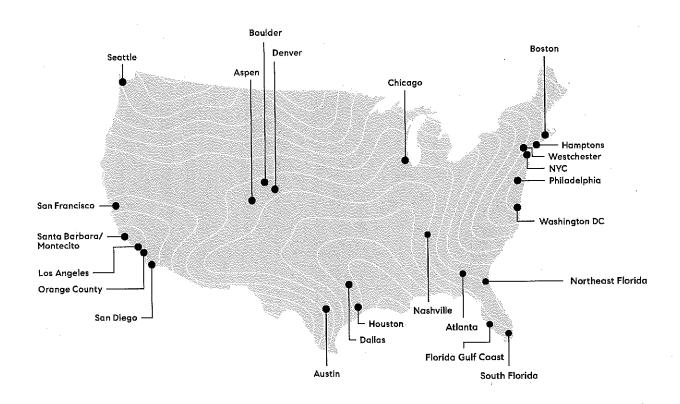
ROLEX

Neiman Marcus

TIFFANY&CO.

# A Nationwide Network

Since our launch in 2012, we've been simplifying the real estate process one community at a time. Today, we have more than 250+ offices extending from coast to coast.



11K+

120+

Number of Compass agents nationwide

Number of Compass markets

250+

\$45B+

Number of Compass offices Total sales volume to date

\*Compass 2018 sales volume is reflective of partnership with Pacific Union and Alain Pinel. Source: REAL Trends 2019

**Discovering Compass** 

# National Rank

In just six years, Compass has swiftly ascended to become the nation's #3 brokerage by volume and the #1 largest independently owned brokerage.\*

Rank	Company	Sales Volume
01	NRT LLC	\$176B+
02	HomeServices of America, Inc.	\$135B+
03	Compass	\$45B+
04	Douglas Elliman Real Estate	\$28B+
05	eXp Realty	\$19B+
06	Hanna Holdings	\$16B+
07	HomeSmart	\$12B+
08	William Raveis Real Estate, Mortgage, and Insurance	\$11B+
09	Keller Williams Realty, GO Management Offices	\$9B+
10	@properties	\$9B+

#1

Largest Independent real estate brokerage\*

#3

Real estate brokerage in the nation

<sup>\*</sup>Compass 2018 sales volume is reflective of partnership with Pacific Union and Alain Pinel. Source: REAL Trends 2019

# **Compass Cares**

As we work to help everyone find their place in the world, Compass Cares empowers agents and employees alike to support meaningful causes right where it counts most: at home.



#### How does it work?

Compass Cares aims to contribute \$10M in funds and skills-based volunteering to local organizations in 2019, with 100% of real estate transactions resulting in a donation to the community.